Business:

2021

- Revenues: 721.0 m€
- Profit: 59.3 m€
- EBITDA/revenues: 18.7%
- Investments: 52.2 m€
- Operating cashflow: 97.8 m€
- Net financial position: +46.4 m€
- Indicator of prompt payments: -0.29 dd

2020

- Revenues: 625.6 m€
- Profit: 27.0 m€
- EBITDA/revenues: 13.9%
- Investments: 47.2 m€
- Operating cashflow: 61.6
 m€
- Net financial position: -4.7 M€
- Indicator of prompt payments: -0.67 dd

2019

- Revenues: 566.0 m€
- Profit: 29.8 m€
- EBITDA/revenues: 15.0%
- Investments: 39.8 m€
- Operating cashflow: 54.2 m€
- Net financial position: +13.7 m€
- Indicator of prompt payments: -2.29 dd

People:

- Employees: 2,443
- Men: 63%
- Women: 37%
- Training days: 8,557
- New hires: +306 of which:
 - o Apprentices 128
 - o Experts: 176
 - o Managers: 2

Environment:

- Energy from renewable sources: 100%
- Power consumption: 35.6 million kWh
- Water consumption: 80 Mega litres
- Power Usage Effectiveness (PUE): 1.70

Technology:

- Physical and Virtual Servers: 11,026
- Disk Memory: 49.7 Petabytes
- Mainframe: 4
- Mainframe Memory: 2 Petabytes
- Million Instruction per second (MIPS): 36,800
- Peripheral networks: 3,189

Services

| Entatel: | NoiPA: | Fisconline: |
|---|---|---|
| 364,186 registered users 42 m Transmissions/year 196 m Documents | • 2 m Monthly pay slips | 10.9 Users 14M transmissions/documents per year |
| SDI: | TS Healthcare: | AIDA: |
| 4 m Broadcasters 29 m PA invoices/year 2 b Private invoices | 482,072 Doctors 19,709 Pharmacies 891 m Prescriptions/year 26.6 m Disease certifications/year | 45.4 m Customs declarations/year 2.4 m Summary declarations/year |
| Sister: • 362,609 Users • 2.9 m Registered deeds • 51 m Mortgage inspections • 62.8 m Perusals • 424,000 Pregeo • 2.3 m DOCFA | Accounting and Public Finance: 15,000 Budget institutions 38,000 Companies for trade receivables 15 Ministries and bodies of constitutional imp. | Games: 78,046 Registered Merchants/operators 26 b Transactions/year 650,000 Equestrian and sporting events |
| PagoPA Integration 2.3 m payments 442 m value of payments | Electronic Invoicing2.09 b invoices4.1 m operators | Non-repayable contributions 24.9 billion euro |
| Digital accounting justice2,737 telematic hearings97,815 court accounts filed | Public Sales Portal151,735 telematic auctions | Customs services - UUM&DS8,348 authorised operators |

Data

| Tax: | PA expenditure: | Healthcare: |
|--|--|--|
| 45.7 m Taxpayers46.6 m Income declaration/year | • 2.6 m annual expenditure titles | 60 m Assisted 60 m Electronic Folder Consents |
| Customs: • 470,733 Operators • 83.2 m Shared files | Land registry: 75 m Urban real estate units 41 m Real estate 23.3 m Landowners 85.7 m Land plots | National application platforms: 7,186 Municipalities in ANPR 60.5 m Residents in ANPR 2 m Users in NoiPA |
| State property: 30,569 Buildings 57.1 b Value of buildings 12,569 Areas 4.5 b Value of areas | Budget and Public Finance: 57,000 Final financial statements 226,000 Public works | Games: 7.6 m Gaming accounts (open) 314,343 AWP and VLT devices 1.2 b Registered betting tickets/year 6.5 b Played on numerical games/year |